Indian Prairie Public Library
Board of Trustees Minutes
Regular Meeting of August 19, 2026

Board of Trustees Regular Meeting
August 19, 2026 – 6:30 p.m.

A. Roll Call
President Rodriguez called the meeting to order at 6:32 p.m. Acting-Secretary Palmisano called the roll. Present: Donald Damon, Marian Krupicka, Stacy Palmisano, Themis Raftis, Christina Rodriguez, Victoria Suriano, Samia Wahab (arrived at 6:34 p.m.)
Absent: none
Staff Present: Laura Birmingham, Kristen Lawson, Maria Wlosinski
Others: none

President Rodriguez asked for additions and/or corrections to the agenda. There were none.

B. Mission Statement: Acting-Secretary Palmisano read the library mission statement. We enrich our community by providing opportunities to explore, connect, learn, and create.

Vision Statement: Acting-Secretary Palmisano read the library vision statement. People are inspired and empowered. Dreams are developed and realized.

Values Statement: Acting-Secretary Palmisano read the library values statement. We value and respect the individual. We empower and guide each visitor. We aspire to bring people together.

C. Public Comment

D. Communications and Announcements - none

E. Omnibus Consent Agenda
1. Minutes of Regular Board Meeting, July 15, 2026
2. Action on Bills/Additional Bills
3. Approval of 2026 Illinois Public Library Annual Report
Palmisano moved, Krupicka seconded to approve the Omnibus Consent Agenda. Ayes: Damon, Krupicka, Palmisano, Raftis, Rodriguez, Suriano, Wahab. Nayes: none. Absent: none. Motion carried unanimously.

F. Items Deleted from Omnibus Consent Agenda - none

G. Library Director's Report

H. Department Reports
Lawson reported that the hand dryers have been installed and we haven't received any comments. There have been issues with the digital event displays in the library. We were originally told by Google that they would be discontinuing Google Kiosk in April, 2027 but they've already stopped supporting it. So, we've accelerated our timeline for another solution and hope to have it in place in a week or so. Palmisano liked the service alert in the newsletter

regarding our upcoming elevator project – Yott also did a great job creating the guide to our online calendar as well as breaking down the information regarding changes to how we distribute the newsletter. Suriano noted the wonderful job Diaz continues to do with our social media posts.

I. Staff Report – Kristen Lawson, Deputy Director (Questions Asked at IPPL Service Points) – Lawson explained that we use a software tool called Gimlet at every service point to collect data from patron interactions. It's one of the ways that we gather information for the IPLAR. During the month of April, staff recorded the questions that were asked. They collected 6,049 questions with Guest Services receiving the most. Wednesday was the heaviest question day of the week. Most questions were asked in person with some over the phone. The top subjects were checkouts/holds/renewals, library services and spaces, printing and copying, study and meeting rooms, computer guest passes, programs and events, maker studio, and computer help. Key takeaways were classic readers advisory and reference questions are still being asked but people ask more about our spaces and services. Also, help with technology is a significant need. Finally, people overwhelmingly prefer to interact with us in person. Lawson said that the questions reinforced many things that we already knew. This was a labor intensive project, and she thanked the staff for doing a great job collecting and recording the questions.

J. Reports
   1. Treasurer's Report – backup in packet.
   2. Building and Grounds Committee – no report
   3. Finance Committee – no report
   4. Planning/Outreach Committee – no report
   5. Policy Committee – no report

K. Unfinished Business - none

L. New Business
   1. Closing Early Thanksgiving Eve – The Board discussed Birmingham's request to consider closing at 6 p.m. or 7 p.m. on November 25th, the night before Thanksgiving. They reviewed door count statistics from the last five years that were included in the packet. Suriano and Raftis supported closing at 7 p.m. while the other Trustees favored 6 p.m. Krupicka moved, Palmisano seconded to close the library at 6 p.m. on Wednesday, November 25. Ayes: Damon, Krupicka, Palmisano, Rodriguez, Wahab. Nayes: Raftis, Suriano. Absent: none. Motion carried.
   2. Talking Points about Discontinuation of Paper Towels – The Board didn't have any questions about the backup.

M. Scheduled Meetings

N. Adjournment
At 7:43 p.m. Suriano moved, Raftis seconded to adjourn the meeting. Ayes: Damon, Krupicka, Palmisano, Raftis, Rodriguez, Suriano, Wahab. Nayes: none. Absent: none. Motion carried unanimously.

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Samia Wahab, Secretary